



Which speed is right for me?

Choosing the right speed for your needs can be tricky – you don't want to overpay for a level of service you don't need, but you don't want to buy a plan that is slower than what you require. Here is a rough guide to what each speed tier is generally suitable for.

Up to 12 Mbps: Suitable for social media, web browsing, occasional videos – good for light users.

Up to 25 Mbps: Suitable for more intensive streaming and browsing – good for small households/businesses.

Up to 50 Mbps Suitable for HD streaming, responsive online gaming, using cloud-based business applications, uploading and downloading large files – good for families/businesses.

Up to 100 Mbps: Suitable for 4K video streaming, streaming across multiple devices, uploading and downloading large files, 'super' responsive online gaming – good for larger households/businesses with extremely high multimedia demands, or with many cloud-based services.

So, if your needs are not intensive, then it makes little sense to pay extra for tip-top speeds. Keep in mind that you likely cannot achieve these maximum speeds in peak time anyway, and the more members of your household/business you have connected to the internet, the slower your experience will be.